# PROFESSIONAL SKILLS

SPSS

Oualtrics

Python

Google Drive

Microsoft Office

Data analysis and visualization

Qualitative, quantitative, and mixed-

methods research methods

APA-style writing

Bilingual - English and Chinese

(Cantonese)

#### **PERSONAL SKILLS**

Quick-thinker
Reliable and professional
Time management
Team player
Fast learner
Detail-oriented

### CONTACT

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# JESSICA MAR

#### ABOUT

Highly motivated, organized, and flexible graduate student in Human Factors. Have experience and knowledge in usability tests, data analysis and visualization, and research methods. 5+ years of work and leadership experience.

Expected graduation date: Spring 2023

## **WORK EXPERIENCE**

HEAD GRADUATE ASSISTANT AND PSYCHOLOGY STUDENT WEBMASTER CSULB Psychology Student Success Center | Jan 2022 - Present

- organized Graduate Assistant office hours schedules
- update new information on the CSULB Psychology Department website
- ensure the website meets accessibility web standards
- assist students as the Writing Specialist during office hours and workshops
- communicate updates and issues with Graduate Assistants and Dr. Kohfeldt as needed

#### **CREW MEMBER**

Trader Joe's (San Pedro, CA)| Dec 2017 - Present

- decide layout of various products for optimal flow of customers
- in charge of ordering stock for sections and maintaining inventory
- assisted in opening a new store In Milpitas, was previously at the Campbell location
- facilitate a welcoming atmosphere for customers to shop in
- familiar with Point of Sale (POS) system used in-store

# **EDUCATION & AFFILIATIONS**

MASTER'S IN PSYCHOLOGY, OPTION IN HUMAN FACTORS

California State University, Long Beach | 2021 - Present

Student Member, CSULB Human Factors and Ergonomics Society

BACHELOR OF ARTS, MAJOR IN PSYCHOLOGY MINORS IN HUMAN SYSTEMS INTEGRATION AND KINESIOLOGY

San Jose State University | 2016 - 2020

Member, SJSU Psi Chi Honor Society

# OTHER EXPERIENCE

Founding Member SJSU UI/UX Association | Fall 2020

Small Group Leader and President SJSU InterVarsity Christian Fellowship | 2017 - 2020